

Reference Guide M*Modal Mobile Microphone Application

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What is the M*Modal Mobile Microphone Application?

The M*Modal Mobile Microphone application turns your Smart Phone into a wireless microphone. It allows you to dictate using the FESR application without the need for a wired speech microphone attached to the computer. NOTE: You still need to dictate at your computer.

The application can run on both iPhones and Android Smart Phones. Blackberry OS phones cannot be used.

Features

- Allows you to use your Smart Phone as a microphone for FESR instead of a physical microphone attached to your computer.
- Application uses secure data transmission to stream audio from your Smart Phone to the Fluency Direct software running on the computer.
- Uses your existing speech profile.
- You will not have the button microphone functionality that is available on a regular microphone, eg. you must tap the application's microphone icon to turn the microphone on and off.

Requirements

• You must have a compatible device (iPhone iOS 8 and newer or Android Smartphone OS 4.4 and newer). You can check by doing the following:

iPhone	Android Phone
1. Go to Settings	1. Go to Settings
2. Tap on 'General'	2. Tap on 'About Device'
3. Tap on 'About'	3. Find 'Android Version'
4. Find 'Version'	

- The M*Modal Mobile Microphone App must be paired (one time) with your Fluency Direct user ID.
- When using the App within the Health Authority, you should ensure your device is connected to the Staff WIFI and not the Guest WIFI for optimum performance.
- You must download the "**M*Modal Mobile Microphone Application**" from either the Apple App Store or the Google Play Store.

Support

If you need assistance, please contact HIM Transcription Services at <u>Transcriptionalerts2@vch.ca</u> or call 604-806-9696. This guide can be found online at: <u>http://www.himconnect.ca/fesr</u>.

Troubleshooting Tips

- If you are unable to connect your account to the mobile microphone application, please ensure that you are on the WiFi network or mobile data.
- If you are changing working environments and/or having voice recognition issues, please re-calibrate your microphone in your new work environment.







Instructions

1. Connect to either **vch-staff** or **phsa-staff** WiFi network for optimal performance. If these listed WiFi connections are not available, please use the **healthguest** WiFi. If you require further assistance on making a WIFI connection, please contact Service Help Desk at 604-675-4299.

How to connect to the Staff WiFi:

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	(unspecified)		(unspecified)
Username vch\username OR vrhb\user		Username phsabc\username	Identity phsabc\username
Password ••••••	Anonymous identity	Password ••••••	Anonymous identity
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How to Connect to the Healthguest Wifi – For both iPhone and Android:

- 1. Tap on 'healthguest'
- 2. The authentication window will pop up
- 3. Enter the password of the month, then tap on 'I Agree with Policy Above'

To find the password, go to: <u>http://2pod.phsa.ca/workplace-resources/computers/Pages/default.aspx</u> and scroll down to 'WiFi Guest Internet Access'.



QRG – M*Modal Mobile Microphone Application Created: February 10, 2018 Revised: April 6, 2018





2. App Download: In the App Store:



Search for '*M*Modal Mobile Microphone*'.

3. Once you have downloaded the Application open Fluency Direct on your computer.



FOR ANDROID:

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2. App Download: In the Play Store:



Search for 'M*Modal Mobile Microphone'.

3. Once you have downloaded the Application open Fluency Direct on your computer.

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Note: Instructions below are applicable to BOTH iPhone and Android

4. **Getting Started:** Once the app is downloaded and opened, you should see the following screen:



5. Tap on 'Get Started' and you will be asked to sign in to Fluency Direct on your computer.





6. **PIN and Setup:** On your computer, login to Fluency Direct. Once signed into Fluency Direct – click on the Fluency Direct pill and go to Microphone Setup → From the Microphone drop down menu → Select Link a mobile device.

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7. A four digit PIN will appear on your computer screen.



8. Tap Continue on your mobile device and enter the PIN into your iPhone/Android device.

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11. To ensure you are connected to your device on Fluency Direct on the desktop, this message should appear above the Fluency Direct icon:



10. Once you have tapped on 'Canada', your screen will bring up a microphone icon with instructions to record. A little green check mark should appear during the linking process (see Step 11).

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12. Press on the icon to record. The icon turns green when recording.

You can specify how you want the record button to work while you are recording - see Step 13). The default is set to "Hold" which means press and hold the record button while dictating. Release the button when finished. The "Toggle" option allows you to press the button once to record and then press again to stop the recording.







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We recommend you select "Both".

Note: The **'Hold-to-ear'** mode is currently only available for the iOS application.

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	oottingo	Done
Server	audiorelayserver.mm	odalcanada
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Account	jfafar	d_500443 >
RECORDING		
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Hold-to-ear	mode	
In "hold-to-ea when you lift 1 call) and stop:	ar" mode, recording autom the device to your ear (sin s when you lower it down.	natically starts nilar to a phone
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- 14. In order to ensure voice recognition and accuracy of dictation, calibration of the mobile microphone will be required. This step should be done following connection of your mobile device. If voice recognition is still an ongoing issue, please re-calibrate the mobile microphone.
 - a. At this point, you should be still logged onto Fluency Direct. If not, please refer to Step 5. On your computer, click on the Fluency Direct pill \rightarrow Microphone Setup \rightarrow Calibrate

1. (m*modal)	2. D Fafard, Jared	3. Microphone Setup Set up your microphone	? = X
MModal Fluency Direct	Heip • Settings Sign Out Out	Microphone Select the microphone you want to use for dictation Record button Choose a microphone button or keyboard key to start and stop recording Calibration Calibrate the microphone to your voice and surroundings	Julia's iPhone
	<u> </u>		Advanced

b. Press or hold on the mobile devices' microphone button in the middle and dictate the text on the computer screen. Then click on 'OK' to calibrate.

Microphone Setup	Calibrate the microphone	? ×	? — ×
Set up	Press the button on your mobile device and dictate this text.		
Microphor Select the mic Record bur Choose a micr	I am speaking into the microphone. I am keeping the microphone at the side of my mouth so that I don't breathe directly into it. I am speaking in a natural voice, as if I'm talking to a friend. While I read this paragraph, my profile is being adjusted for better speech recognition. The system is learning about how loudly I talk, how far the microphone is from my mouth, and my dictating environment. Calibrating my microphone in a noisy environment will help the system to more effectively filter out background noise.		.
Calibration Calibrate the r	Once the calibration is complete, the OK button will become enabled and I will be able to proceed.		Calibrate Advanced
	OK Cancel		Close



15. The next time you log on to Fluency Direct and open your app on your device, you will notice that the system will have saved your phone according to your personalized mobile **Device Name**. For example, instead of "link a mobile device" it will state your device name under the dropdown list.

ie: In this example the user's phone is titled Apple iPhone.

In the Microphone dropdown list – select whichever microphone you will be using to dictate.

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• You have no current documents.	Set: Up your microprione Microphone Set: the microphone you want to set for distains Record button Collibration Calibration Calibration Calibration Calibration Calibration Calibration Calibration	
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16. Settings: on top right hand corner: Through the settings, you can also unlink your phone – Tap on Account. On the next screen, you will see a red bar that says '*Unlink This Account'* – *tap* this and start the process again from the beginning to link to your device.

You may choose to do this in order to link this device to another user.

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Hold-to-ear mod In "hold-to-ear" mod when you lift the di call) and stops whe	e de, recording autom svice to your ear (sin n you lower it down.	natically starts nilar to a phone
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